

## VOYAGES ON CARGO SHIPS

### GENERAL SALES CONDITIONS FOR VOYAGES ON CARGO SHIP

#### BOOKING

To confirm booking, 25 % of the total amount payable is due upon reservation, when made more than 45 days before departure. When reservation is made less than 45 days before departure, total amount payable is due. Prices are always indicated in EUROS and are subject to changes in turnarounds.

#### REMAINDER PAYEMENT

Remainder is due 45 days before departure.

#### MODIFICATION

All the modifications for your trip subscription will be accepted, according to our means, against payment of extra cost amounting to 15 € per person.

#### CANCELLATION FEES

Conditions for cancellation are as follows :

More than 60 days prior to departure :                    loss of deposit  
Between 59 and 30 days prior to departure :        50 % of fare  
No refund will be made within the 30 days prior to departure.

However, if cancellation is covered by your insurance contract, cancellation fees will be reimbursed by the insurance company, after deduction of a 45 € franchise per passenger and the cancellation insurance fee - non reimbursable. All cancellation must be notified in writing and registered.

#### LUGGAGES

There is no luggage service : passengers are expected to carry themselves their luggages on board.

*West Indies Line*: allowance of 100 kg of personal belongings per passenger (household appliances, furniture and bulky luggage are not permitted). All luggage must be stored in cabin.

*Other lines* : no more than 100 kg of personal belongings per passenger (household appliances, furniture and bulky luggage are not permitted). All luggage must be stored in cabin.

Prices per crossing for exceeding luggages :

- excess by 10 kg units (per passenger) : 14€
- bike : 25€

#### OTHER

Transportation of animals is forbidden, excepted for some requests on the West Indies.

No weapons on board (even sporting guns, side arms...)



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## IMPORTANT INFORMATIONS

### LIFE ON BOARD

Please remember that travel by freighter comes under Merchant Navy regulations and places you in a working environment. You will be in close contact with the crew and discretion is the order of the day.

Access to common areas is only authorised at the invitation of crew members. Passengers demands have no priority on board a cargo ship however, seafarers are always ready to share their knowledge.

Furthermore, the route, dates and times may be modified without notice if the conditions and priorities defined by the Maritime Company so dictate; these being based on the commercial priorities of freight transport.

The cabins are air-conditioned. The beds are made every day and cabins are cleaned weekly. There is free access to common areas ; however access to crew lounges is by invitation only. Meals are served in the officer's dining room : breakfast from 7 to 8 a.m., lunch from midday to 1 p.m. and dinner from 7 to 8 p.m. Bed sheets and towels are provided.

Currency accepted : Euros (for french flag ships only ) & US dollars. Credit card & cheques can't be accepted.

### FORMALITY : POLICE – CUSTOM – HEALTH

Passengers who are non residents are required to travel with a ticket for a return or a continuing journey.

**An “assistance - repatriation” insurance policy, covering serious illness or accidents** occurring the trip, **is compulsory for all passengers.** It can be purchased in our travel agency or from any other organism providing the same cover.

There are no doctors on board, therefore people more than 70 (with a few exceptions can be till 77 – depends of the duration of the journey and medical certificate) and children under 5 are not able to travel. A discharge of responsibility is required together with a medical certificate indicating that their state of health is suitable for a journey of this type.

Up-to-date record of vaccination (vaccinations advisable : HEPATITIS A + TYPHOID). YELLOW FEVER vaccination mandatory for Panama and Suez onwards. Anti paludal treatment recommended. It is highly recommended that passengers refer to their personal doctor for compulsory vaccination according to their scheduled journey

Make sure you have passport-size photos for certain ports of call (required by local authority).

Boarding : You should note that as soon as you embark, you are supposed to hand over to the Captain or the officer in charge your complete travel documents like passport, and, if need be, vaccination card and additional travel documents without being asked. Usually, these documents are already required by the authorities before leaving the port.

The Captain may decline to allow the boarding of the Passenger if one of the documents requested is missing.

Furthermore, due to the new procedures regarding security in all ports, there may be intensive checks of luggage and/or passengers including body search by security authorities or appointees, i.e the ship's security officer.



## TO GO ASHORE

Before leaving the vessel, during calls, Passenger is requested to take with him :

- copy of his passport
- copy of his Ticket
- if possible, his mobile phone with phone number of the vessel (in order to know the last sailing time, in case the vessel has to leave berth earlier as scheduled)
- name & phone number of the port agent

## POLICE PER COUNTRY

For information only, and in accordance with information known at the time of printing, the following formalities are compulsory for the most European countries.

However, it is each passenger's responsibility to approach the authorities concerned to be acquainted with the formalities to meet according to the date of travel and the destination(s).

Please take note as our ships are not part of the "Visa waiver pilot program", passengers must require Visas (formalities for USA).

|                      |                       |   |
|----------------------|-----------------------|---|
| <b>MALTA</b>         | FAL – NCX             | Valid national identity card or passport.   |
| <b>SAUDI ARABIA</b>  | FAL                   | <b>Visa</b> / invitation letter from a local resident.  |
| <b>SINGAPORE</b>     | FAL – NCX<br>TDM      | No visa for less than 15 days. Passport valid for at least 6 months after return date. Return ticket.   |
| <b>MALAYSIA</b>      | FAL – NCX             | No visa for less than 15 days. Passport valid for at least 6 months after return date. Return ticket.   |
| <b>CHINA</b>         | FAL                   | Form to be obtained + photo. Passport valid for at least 6 months after return date.<br><b>Visa mandatory.</b>  |
| <b>HONG KONG</b>     | FAL                   | Passport valid for at least 6 months after return date (visa only for visits for over 3 months).  |
| <b>AUSTRALIA</b>     | TDM                   | Passport valid for at least 6 months after return date, free visa ( <b>mandatory</b> ) for stay of less than 3 months issued immediately by embassy's consular officials. Ticket for return/continuing journey required |
| <b>COREA</b>         | NCX–MEX               | Passport valid for at least 6 months after return date. (visa only for visits for over 3 months).   |
| <b>UNITED STATES</b> | TDM–<br>AMERIGO<br>EX | Valid passport mandatory.. <b>Visa mandatory</b> and ticket for return/continuing journey advisable.  |
| <b>EGYPT</b>         | TDM–<br>NCX–MEX       | Valid passport. <b>Visa mandatory.</b>  |
| <b>PANAMA</b>        | TDM                   | Passport valid more than 6 months after departure date, mandatory.  |
| <b>NEW ZEALAND</b>   | TDM                   | Valid passport. No visa up to 3 months. Return ticket. International credit card.   |
| <b>NEW CALEDONIA</b> | TDM                   | Valid passport and return ticket required.  |
| <b>CANADA</b>        | ECX                   | Valid passport mandatory.   |